

Saleem Sahawneh

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Experience

University of Central Florida, Orlando, FL

8/2012 - Present

- Research assistant at the central Florida remote sensing lab

Mycom North America, Dallas, TX

8/2009 – 5/2012

Network switching system Engineer

- Working on several UMTS projects that involve remotely connecting and working on Ericsson Node Bs, RNCs, Tellabs and Alcatel MSNs and DACS.
- Providing support for the field technicians working at the sites.
- Reporting work completion as per assigned schedule.
- Design the team's work schedule periodically according to their experience and work load.
- Providing training for new employees as needed.

Walden House Inc, San Francisco, CA

4/2008 - 8/2009

System Administrator/Computer Instructor

- Tutored clients in basic computer skills to facilitate their rehabilitation process.
- Provided constant help to clients in their job and housing search via computer and internet resources.
- Handled installation, maintenance and upgrades of the computer hardware and software systems whenever needed.
- Managed the department's client contact data entry.
- Troubleshoot software and hardware issues.

Wasfi Al Tal Vocational High School, Irbid, Jordan

1/2000 – 12/2002

System Administrator/Computer Instructor

- Developed class curriculum and taught classes of 25 students the basics of computer hardware and electronics; graded student performance.
- Tutored students after school in the fundamentals of computer operations.
- Guided students through computer lab experiments.
- Handled installation, maintenance and upgrades of the computer hardware and software systems whenever needed.

National Orthodox School (private school), Amman, Jordan

10/1998 – 12/2000

Computer Lab Instructor/System Administrator

- Administered, managed and maintained 20 PCs throughout school; oversaw computer lab.
- Troubleshoot server, software and hardware issues.
- Coordinated PC Software and Tools training courses.
- Created and spearheaded a program to train school teachers in basic computer principles; trained 15 teachers and implemented a program to train prospective teachers as they were hired.
- Tutored hundreds of 8th – 10th grade students in the fundamentals of computer operation.

Spectra for Computer Engineering, Amman, Jordan

9/1996 – 10/1998

Technical Aide

- Provided customers with troubleshooting, repairing, and preventive maintenance services.
- Provided Operating Systems installation and PC setup services.
- Provided training to staff of small to mid-sized companies on installing and using various types of software.

Education

University of Central Florida, Orlando, Florida

present

- Currently pursuing master degree in Electrical Engineering specializing in Remote sensing

Yarmouk University, Amman, Jordan

1991 – 1996

- B.A. Applied Computer Engineering

Skills

- Ability to work independently as well as with a team.
- Strong practical understanding in Networks and UMTS (Universal Mobile Telecommunications System)
- Technical teaching (hardware and electronics)
- Customer service and management experience
- C++/Matlab programming language
- Proficient in Microsoft Office applications.